

Owen Thompson

Reno, NV 89503
owenthompson28@yahoo.com
+1 860 918 9198

Professional Summary

Marketing-focused business student experienced in customer engagement, sales support, and brand communication. Adept at understanding customer needs, delivering value-driven messaging, and supporting positive marketing outcomes.

Key Skills

- Customer engagement & communication
- Sales support & problem solving
- Brand representation & customer experience
- Team collaboration
- Fast-paced environment adaptability
- Strong initiative & organization

Experience

Sales Associate – The Home Depot, Reno, NV (Aug 2023 – Apr 2024)

- Assisted customers in product selection to improve satisfaction.
- Resolved customer concerns, improving customer relationships.
- Observed how product placement impacts buyer behavior.

Kitchen Staff – Seed Bagel Shop, Glastonbury, CT (May 2023 – Aug 2024)

- Worked in customer-facing roles supporting positive guest experience.
- Adapted across roles ensuring efficient service.
- Strengthened team communication and workflow.

Busser – 2 Hopewell Bistro and Bar (May 2019 – May 2023)

- Supported high-volume service with speed and quality.
- Gained insight into hospitality and customer flow.
- Built discipline, teamwork, and organization.

Education

University of Nevada, Reno

B.S. in Business Marketing

August 2025 – Present

Certifications

- Driver's License